

Bark University, INC.

Boarding & Daycare Policies

Owner Name (Printed):	Phone Number:
------------------------------	----------------------

#1 Dog Name:	Breed:	Date Added:
#2 Dog Name:	Breed:	Date Added:
#3 Dog Name:	Breed:	Date Added:

Owner's Understanding and Agreement:

- I understand and agree that in accepting my pet into daycare or boarding, Bark University, INC. has relied on my representation that my pet(s) have not harmed or shown aggression toward anyone.
- I certify that my pet(s) are in good health and have not been ill with any communicable disease within the last 30 days.
- I hereby release Bark University, INC., its agents, officers, subcontractors, employees, animal parents, customers, and potential customers from any and all liabilities for injury to myself, my pet or any other property of mine which arise in any way out of services and/or products provided.
- I acknowledge that there are certain risks involved in participating in daycare and boarding, including but not limited to, fights, bites, injury, and/or transmittable diseases and I assume liability for these risks knowingly and voluntarily.
- In case of emergency and transport services to a veterinary clinic are necessary, I recognize the risks of injury that accompany said transport and acknowledge and authorize transport of my pet(s) to and from any veterinary clinic, and/or necessary location. I agree to pay any fees that may be added for transport.
- **All pets must pass our temperament evaluation.** All must be non-aggressive to people and other pets. Parents must certify that their pet(s) have not harmed or shown any aggression towards any person or pet. Please remember that your pet will be playing with other pets and their safety and health is our primary concern. Also, please remember that although they are supervised at all times, your pet may still go home with an injury at some point based upon the nature of dog interaction.
- **I understand that a Client Interview must be scheduled to evaluate my pets' behavior before they can be boarded or play.**
- **I also understand there are NO REFUNDS on training or daycare packages.**

Please Acknowledge:

- Pets not regularly exposed to this level of activity may demonstrate signs of joint soreness, fatigue, sore paws, and/or blisters.
- Pets at play can get dirty and longer hair can become matted.
- Water is available at all times; however, your pet may still be thirsty at the end of the day.
- Any behavior deemed dangerous or inappropriate may result in a request that you come and retrieve your pet early, i.e., incidents including but not limited to bites, fights, fear, aggression, and/or other behavior problems.

I, the undersigned, have read and understand and agree to the terms above regarding Bark University, INC's boarding and daycare services.

Initial Here	
---------------------	--

Bark University, INC.

Grooming Policies

I agree to the following:

- Owner will advise Bark University, INC. of any allergies, sensitivities, or pre-existing medical conditions. Please let us know of any prior grooming history you or your pet may not have found satisfactory.
- Owner will advise Bark University, INC. of any aggressive behavior when it comes to nail clipping, ear cleaning, teeth brushing, bathing, blow drying, and/or any other grooming procedures.
- Bark University, INC. will not continue with any grooming procedure that appears to cause pain or discomfort to the pet or harm to the groomer/bather. Sometimes, for a more sensitive dog, these procedures are best left to the care of a veterinarian.
- Muzzles, slings, straps, etc., may be humanely used if it is necessary for the safety of the pet and groomer/stylist.
- I am aware that if my pet does not respond to the groomer/bather and remain still during the grooming procedure, accidents can happen such as nicks from clippers, scissors, or toenail trimmers.
- Owner assumes all liabilities, financial and otherwise, for the behavior and health of their pets.
- Bark University, INC. and its staff, including any groomer/bather, will be held harmless for damages, loss or claims arising from any known or unknown pre-existing condition of the pet.
- Owner authorizes the groomer/bather to act as his/her agent in the event of emergency veterinarian services, boarding, care-taking, and/or transportation is necessary and agrees to pay all costs.
- If fleas are found on your pet, Bark University, INC. will contact the owner immediately.
- Every effort will be made to keep our scheduled grooms running smoothly. A typical pet groom can be completed in 2 to 3 hours from time of the appointment. If your pet(s) has behavior issues or skin and coat problems, it may require additional time to complete grooming procedures.
- Our groomers/bathers are trained professionals. We reserve the right to alter or cease any groom in the event that our staff determines it is in your pet's best interest or your pet displays aggressive behavior. Owner understands that Bark University, INC. has the right to refuse service to owner's pet(s) at any time for any reason.
- We will use extra care and patience for older pet(s); however, we will not be held responsible for any reaction due to the mental and physical stress of grooming the geriatric pet(s). If, in our judgement, brushing or clipping is determined to cause too much stress to the pet(s), we will modify or terminate the haircut. Any grooming which takes place on an elderly or frail pet is conducted at your risk.

I, the undersigned, have read and understand and agree to the above terms and my rights and obligations for the grooming and maintenance of my pet(s) and in consideration of the grooming service of Bark University, INC. I further acknowledge that this Grooming Agreement applies to all subsequent grooming after the date executed below without my executing a new Grooming Services Agreement.

I, the undersigned, read and understand the Bark University, INC. policy on matting and shaving.

Initial Here	
-----------------	--

Bark University, INC.

Vaccination Policies

Vaccination Requirements:

1. RABIES (dogs 6 months and older)
2. DHLPP (Distemper)
3. BORDATELLA (Kennel Cough)

All pets must be in good health. We require that you provide us with a copy of your pet's updated vaccination records from a licensed veterinarian for our files.

Veterinary Care Acknowledgement

If the Bark University staff deems your pet is in need of immediate veterinary care, or your pet appears to have a potential illness and we are unable to contact you, or you are unable to pick up your pet, we will have your pet treated by a licensed veterinarian. If your personal veterinarian is located in Mundelein, Illinois we will make every attempt to have pet taken to your veterinarian. If your veterinarian is unavailable, or we deem that your pet needs immediate care, we will transport your pet.

Initial Here:	
	I give permission to Bark University, INC. to have my pet treated by my pet's veterinarian or veterinarian of Bark University, INC.'s choice.
	I further agree that I will be responsible for any and all costs of all veterinary care deemed necessary by the licensed veterinarian, and I will pay for or reimburse Bark University, INC. for all costs of care and treatment. Fees may be charged for taking my dog to the vet

By signing below, I certify that I have reviewed and do agree to all the policies and conditions of Bark University, INC.

Owner's Signature:			
Owner's Printed Name:		Date:	